

General Terms and Conditions of Sale (GTCS) - Kickstarter Campaign

1. Company Identification

This pre-order campaign is organized by the company Strong, registered with the Lyon Trade and Companies Register under SIRET number 932 186 513 (hereinafter referred to as "We").

2. Purpose

These General Terms and Conditions of Sale (GTCS) define the rights and obligations of the parties in the context of the pre-order campaign for bicycle and scooter locks launched on the Kickstarter platform.

3. Nature of the Kickstarter Campaign

The Kickstarter pre-order campaign allows backers to order our products in advance. Crowdfunding is not a traditional sale; by supporting the project, backers accept the inherent risks of development and production. No refunds will be issued in case of delays or product evolution, subject to the primary obligation of delivery.

Kickstarter acts as an intermediary and is not responsible for delivery or project execution. Strong assumes sole responsibility for fulfilling its commitments.

4. Products and Technological Evolution

The products concerned are the V-160 and T-160 locks, designed respectively for bicycles and scooters. These products incorporate patented technology owned by Strong.

Backers accept that technical specifications, components, and designs may evolve based on technological advancements, production constraints, and certifications. Such modifications will not justify a refund request.

5. Prototypes and Modifications

The images and descriptions presented on Kickstarter are based on prototypes. The final versions of the delivered products may feature minor modifications in design and components, without altering their main functionality. In particular, the colors of protective cases may differ from those shown. By pre-ordering, the backer accepts that such modifications may occur.

6. Free Protective Cases

Each pre-order includes a free protective case.

7. Shipping Fees and Delivery Times

Product delivery is expected to begin in November 2025. However, these timelines are indicative and not contractual. Strong cannot be held liable for delays related to production or logistics, and no compensation or penalty may be claimed.

Shipping costs are borne by the backer and will be indicated at the time of delivery address confirmation. Any additional fees (customs, local VAT, administrative fees) are the sole responsibility of the backer. Strong cannot be held responsible for additional charges.

8. Delivery Address and Communication with Backers

Backers must provide a valid address and inform Strong in case of any changes. Strong cannot be held liable for delivery errors caused by an incorrect address.

9. No Right of Withdrawal

Due to the nature of crowdfunding, commitments made on Kickstarter do not constitute a traditional sale and do not benefit from the right of withdrawal applicable to online purchases. Backers acknowledge that Kickstarter is not a traditional sales platform and that their

contributions are firm and non-refundable commitments. Once the campaign is funded, no refund or cancellation may be requested.

10. Intellectual Property

All patents, designs, and technologies associated with the products remain the exclusive property of Strong. Any unauthorized reproduction or exploitation is strictly prohibited and may result in legal action.

11. Limitation of Liability

- Strong is not responsible for damages resulting from improper use of the product.
- Products are provided "as is," without an implicit performance guarantee.
- No liability will be incurred for delays or product evolution.
- Any attempt at fraudulent chargebacks will be systematically contested and may result in legal action.

12. Applicable Law and Jurisdiction

These GTCS are governed by French law. Any dispute will be subject exclusively to the competent courts in France, except for mandatory legal provisions to the contrary in the backer's country.

International customers acknowledge that transactions are subject to French law and accept that any disputes will be handled in France. However, certain local consumer protection regulations may apply if they are of public order.

Backers are encouraged to contact Strong in case of any issue before considering legal action. An amicable resolution will be sought as a priority to find a solution suitable for both parties.

13. Exclusion of Implied Warranties

Strong does not guarantee that the products will comply with specific regulations outside the EU. The product is provided "as is," and any implied warranty of fitness for a particular purpose is excluded.

14. Force Majeure

Strong cannot be held liable for any delay or cancellation due to force majeure (natural disasters, economic crisis, supply chain issues, etc.).

In the event of force majeure (natural disaster, economic crisis, material shortages, carrier strikes, government restrictions, cyberattacks, etc.), Strong will strive to minimize the impact on production and delivery. However, if these events result in significant delays or the inability to deliver the products, Strong commits to informing backers as soon as possible and offering suitable alternatives.

15. Refund Policy

No refunds may be requested, except in the case of Strong's total inability to deliver the product. If Strong is completely unable to deliver the product, backers will be informed, and a partial or full refund solution may be proposed, depending on costs already incurred in development and production.

16. Campaign Cancellation and Modification

Strong reserves the right to cancel or modify the Kickstarter campaign at any time. No compensation will be owed to backers beyond legal obligations.

17. Disputes and Limitation of Legal Actions

- In the event of a dispute, an amicable solution will be sought before any legal action.
- Class actions against Strong are prohibited; only individual claims are allowed.
- Disputes will be subject to the exclusive jurisdiction of French courts and French law only.

18. Mandatory Acceptance of GTCS

Backers acknowledge that they have read and unconditionally accepted these GTCS before placing any pre-order.

19. Contact

For any questions regarding these GTCS, contact us at contact@strongtech.fr

20. GTCS Modifications

Strong reserves the right to modify these General Terms and Conditions of Sale (GTCS) at any time. Any modifications will be notified to backers via a message on the Kickstarter platform or by email. The new GTCS will apply to any pre-order made after the notification. Backers will be informed of any substantial modifications that could affect their order, rights, or obligations. In case of GTCS modifications, backers who do not accept these changes will have the option to cancel their pre-order and receive a refund, subject to the conditions stated in these GTCS.